



# Georgia Department of Driver Services

2206 East View Parkway □ Conyers, Georgia 30013 □ 678.413.8650

Brian P. Kemp  
Governor

Spencer R. Moore  
Commissioner

Dear Business Partner:

I am very proud to report that the Department of Driver Services (DDS) has completed the implementation of a new card production system statewide. We are now issuing new and improved driver's licenses and identification cards for Georgia residents. The cards have a dramatically different look and feel as you can see on the attachment and are the most secure that our state has ever issued!

The cards are made of a polycarbonate to reduce document forgery and protect against identity fraud. Perhaps the most dramatic change is the adoption of the new industry best practice of using black and white customer photos on the licenses and IDs. Images are laser engraved and are virtually tamper resistant, which increases the overall security of the license.

As with the previous licensing process, a temporary license with photograph and barcode is issued to all customers. The temporary license is printed on 8.5 x 11, white, paper and is a synopsis of each customer's service. It serves as proof of driving privileges until the permanent card arrives in approximately thirty days.

- **No Rush to Renew!**

All previously issued licenses and IDs will remain valid until their expiration date. When it's time to renew, customers will be issued a newly designed card.

- **DDS 2 GO**

Customers should continue to utilize DDS 2 GO, the official DDS mobile app, for transactions including license/ID renewal and address changes. Those choosing to use DDS 2 GO will be sent an updated newly-designed license using their photo on file.

- **Fees**

Customer fees for licenses and/or IDs will remain the same: an eight-year license or ID remains \$32.00. Veteran, National Guard and other honorary licenses and IDs will remain free to those who qualify.

- **Photos**

Customer photos will be black and white. The background will be changed from blue to white.

- **Receipt**

Customers with a previously issued license (from Georgia or another state) will keep their card until the updated license or ID is mailed to them. A receipt will also be provided with their new issuance details. When the new license or ID arrives in approximately two weeks, the old card should be shredded.

- **Interim**

All customers will be issued a temporary Photo Interim for proof of driving privileges and ID purposes until the permanent card arrives in the mail within ten days.

- **New Design**

The new and modern card design features the peach and outline of the state in a prominent position. A DDS card design team, utilizing input from representatives of law enforcement, retailers, banks, medical professionals and others, designed the features used in the new credentials. Increased readability, improved methods of identifying minors and card security were the most frequently requested design changes. Under 21 cards will remain horizontal and distinguishable from the Over 21 issuances.

When designing any new process, DDS strives to balance the vital need for homeland security while remaining customer service focused. I am very proud that we valued customer convenience during the development of this process. As always, if there are any questions, or if you suspect that a card may be fraudulent, please contact the DDS Office of Investigations at (678) 413-8766 or email [reportfraud@dds.ga.gov](mailto:reportfraud@dds.ga.gov).

Sincerely,



Spencer R. Moore  
Commissioner

Attachments