

## FOR IMMEDIATE RELEASE

### Contact

Emily Moseley

864-232-2302

[emily@crawford.agency](mailto:emily@crawford.agency)

### **United Community Bank Rank Earns Top Honors from *Forbes***

*Bank Recognized as America's Best Bank, Best Mid-Size Employer*

**GREENVILLE, S.C.** – February 16, 2021 – [United Community Bank](#) is proud to have recently been recognized on two prestigious lists by *Forbes* magazine. For the eighth consecutive year, the bank was named to *Forbes* list of [America's Best 100 Banks](#). United maintained its top 25 ranking in this impressive group, a testament to its resilience throughout the global health pandemic and success in aiding customers in need through the Paycheck Protection Program. The bank was also named to *Forbes* list of [America's Best Midsize Employers](#) where it ranked in the top 20 in the banking and financial services category.

“It is very rewarding to have our teams recognized in this way by *Forbes*,” said Lynn Harton, Chairman and Chief Executive Officer of United Community Bank. “Through a difficult year, our employees have lived up to our brand promise of being “The Bank that Service Built®” and worked tirelessly to assist our customers and to grow our business. In a year that affected each of us personally, professionally and emotionally, I am proud for the people of United to be recognized with these awards.

For twelve years, *Forbes* has ranked 100 of the largest publicly traded banks and thrifts nationwide on ten metrics including return on average tangible equity, return on average assets, net interest margin, efficiency ratio and net charge-offs as a percent of total loans. The magazine also factored in nonperforming assets as a percent of assets, CET1 ratio, risk-based capital ratio and reserves as a percent of nonperforming assets. The final component, according to the magazine, is operating revenue growth. Data for the ranking was provided by S&P Global Market Intelligence. United ranked 21 on the 2021 list.

To determine the list of America's Best Midsize Employers, *Forbes* surveyed 38,000 Americans working for businesses with at least 1,000 employees. Respondents were asked to rate how likely they would recommend their employer to others and to nominate organizations other than their own. The final list included 500 midsize employers. In its first year on the list, United ranked 246 overall.

### **About United Community Banks, Inc.**

United Community Banks, Inc. (NASDAQ: UCBI) (United) is a bank holding company headquartered in Blairsville, Georgia, with executive offices in Greenville, South Carolina. United is one of the largest full-service financial institutions in the Southeast, with \$17.8 billion in assets, and 160 offices in Florida, Georgia, North Carolina, South Carolina and Tennessee. United Community Bank, United's wholly-owned bank subsidiary, specializes in personalized community banking services for individuals, small businesses and companies throughout its geographic footprint, including Florida under the

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brand Seaside Bank and Trust. Services include a full range of consumer and commercial banking products, including mortgage, advisory, treasury management, and wealth management. Respected national research firms consistently recognize United for outstanding customer service. In 2020, J.D. Power ranked United highest in customer satisfaction with retail banking in the Southeast, marking six out of the last seven years United earned the coveted award. United was also named "Best Banks to Work For" by American Banker in 2020 for the fourth year in a row based on employee satisfaction. Forbes included United in its inaugural list of the World's Best Banks in 2019 and again in 2020. Forbes also recognized United on its 2020 list of the 100 Best Banks in America for the seventh consecutive year. United also received five Greenwich Excellence Awards in 2019 for excellence in Small Business Banking and Middle Market Banking, including a national award for Overall Satisfaction in Small Business Banking. Additional information about United can be found at [www.ucbi.com](http://www.ucbi.com).