



## **United Community Bank Awarded for Excellence in Middle Market and Small Business Banking**

**GREENVILLE, S.C.** – February 14, 2019 – United Community Bank is pleased to announce it has received 10 Greenwich Excellence Awards for middle market and small business banking. Frequently rewarded for exceptional customer service, United is proud to also earn recognitions that showcase the company’s commitment to quality banking solutions and financial guidance.

“These awards are a testament to our promise to be small enough to know you personally, but large enough to meet all of your financial needs,” said Lynn Harton, President and CEO of United Community Bank. “We have consistently increased our commercial offerings over the past few years, and this recognition confirms that we are exceeding customers’ expectations. It is an honor to be recognized by Greenwich Associates, and I couldn’t be any prouder of the great team we have at United.”

United was recognized for Overall Satisfaction in middle market banking in the South, which was based on interviews with over 14,000 U.S. businesses with sales of \$10-\$500 million. In the small business banking categories, United earned five national awards, including Overall Satisfaction, Likelihood to Recommend, Branch Satisfaction, Cash Management Overall Satisfaction and Best Brand for Trust. The bank also received four regional awards for small business banking in the South in the categories of Cash Management Overall Satisfaction, Likelihood to Recommend, Overall Satisfaction and Proactively Provides Advice.

These results were based on interviews with over 14,400 businesses in the U.S. with sales of \$1-\$10 million. In addition, Greenwich Associates, the leading global provider of data and analytics to the financial services industry, evaluated more than 600 U.S. banks during the awards process. Of those, only 34 were deemed to have distinctive quality in small business banking and 40 in middle market banking.

### **About United Community Banks, Inc.**

United Community Banks, Inc. (NASDAQ: UCBI) is a bank holding company headquartered in Blairsville, Georgia, with executive offices in Greenville, South Carolina. The company’s banking subsidiary, United Community Bank, is one of the southeast region’s largest full-service banks with \$12.5 billion in assets [as of December 31, 2018], and 149 offices in Georgia, North Carolina, South Carolina and Tennessee. The bank specializes in personalized community banking services for individuals, small businesses and corporations. Services include a full range of consumer and commercial banking products, including mortgage, advisory, and treasury management. Respected national research firms consistently recognize United Community Bank for outstanding customer service. For the last five years, J.D. Power has ranked United Community Bank first in customer satisfaction in the Southeast. In 2019, for the sixth consecutive year, *Forbes* magazine included United on its list of the 100 Best Banks in America. Additional information about the company and the bank can be found at [www.ucbi.com](http://www.ucbi.com).